
Communication Strategies

— Handbook —

What to do when.... You don't understand your partner's question.

- Ask them to repeat the question
 - Repeat that, please.
 - Once again please.
 - Sorry?
 - Can you say it slowly?
- Ask them for an example answer
 - Can you give me an example?
- Tell them you do not understand their question.
 - I do not understand your question.

What to do when... Your partner doesn't understand your question.

- Provide them with an example answer.
 - For example, ...
- Repeat the question more slowly.
 - Enunciate the word(s) you feel that may confuse them.
- Rephrase the question to them.
 - Example: "What do you like to eat?" change to "What is your favorite food?"
- Provide them with a multiple choice
 - Example: What do you like to eat? (no answer) Do you like strawberries? Do you like bananas? Do you like sandwiches?

What to do when... your partner keeps talking.

- Interject into the conversation.
 - I agree with you...but....
 - In my experience...
 - Well, for me....
 - Actually....

What to do when... your partner is not talking.

- Encourage participation from your partner.
 - And you?
 - What do you think?
 - What is your opinion
- Answer your own question to help them think of ideas to say.
 - Example: What is your favorite food? (Silence) My favorite food is
- Try your best! Keep communicating to help you accomplish the task!